

Using regular STS I still trouble with people hanging up because of my difficulty verbalizing. I am hoping that with VID-STS, that problem will go away.

Many users communicate with a voice output computer called an Augmentative and Alternative Communication device. An AAC user will have the option of sharing the screen of the AAC device with the CA. This will give the CA additional information if they are having trouble understanding the AAC device. Many of these users will be able to communicate effectively with the CA if they can use this option.